Quality concerns threshold flowchart

**Kent Surrey and Sussex Primary Care**

**-**

**Version 2.0**

Triggered Quality Assessment

Quality concern

Does the concern

reach the threshold

for Mandatory

Reporting as per the

Quality Management

Toolkit?

PAD and Training Hub Clinical Lead

discuss next steps

and nominate

enquiry lead.

Discussion at

Quality

Management

F

orum

. Is a

TQA

required

?

**No**

**Yes**

**No**

**Yes**

Formative

e

nquiry

with

the relevant

staf

f and

learner(s) from the

learning organisation

Enquiry lead shares outcome with

the

relevant

party in the Learning

organisation

as required

**Kent Surrey and Sussex Primary Care**

**-**

**Version 2.0**

TQA mandatory requirements

must

be

followed up by TQA lead.

TQA lead shares outcome with appropriate

parties including

the relevant HEI and service

provider

following HEE IG policies.

TQA submitted

and

discussed

at

monthly PC Quality Ops meeting.

Is the individual

supervising doctors

in post

-

graduate

GP training?

Does the TQA

concern a Supervisor

or a Clinical Learning

Environment?

The TQA lead completes a Triggered

Quality Assessment within 6 weeks.

PC Quality Lead updates TQA Log with

summary.

**Yes**

**No**

**Supervisor**

The TQA lead co

-

ordinates the inquiry with

relevant stakeholders.

**CLE**

Summary of TQA Log is sent to QMF

monthly.

PAD and Training Hub Clinical Lead discuss

next steps

and nominate inquiry lead.

The Patch Associate

Dean is the

nominated

TQA lead.

The Training Hub Clinical

lead is the nominated

TQA lead.

Triggered Quality Assessment flowchart

Triggered Quality Assessment threshold met